

# Edinboro Campus - Disable Random MAC Address on your Mobile Device

If you are experiencing problems connecting to our wireless networks with your mobile device, you may need to disable MAC Randomization.

## **To Disable MAC Randomization on iOS Devices:**

1. Open the Settings on your iPhone, iPad, or iPod, then tap Wi-Fi or WLAN
2. Tap the information button next to your network
3. Turn off Private Address
4. Re-join the network

## **To Disable MAC Randomization on Android Devices:**

1. Open the Settings
2. Tap Network & Internet -> Wi-Fi
3. Tap the gear icon associated with your network
4. Tap MAC address type
5. Tap Phone MAC
6. Re-join the network