Edinboro Campus - Disable Random MAC Address on your Mobile Device

If you are experiencing problems connecting to our wireless networks with your mobile device, you may need to disable MAC Randomization.

To Disable MAC Randomization on iOS Devices:

1. Open the Settings on your iPhone, iPad, or iPod, then tap Wi-Fi or WLAN
2. Tap the information button next to your network
3. Turn off Private Address
4. Re-join the network

To Disable MAC Randomization on Android Devices:

1. Open the Settings
2. Tap Network & Internet -> Wi-Fi
3. Tap the gear icon associated with your network
4. Tap MAC address type
5. Tap Phone MAC
6. Re-join the network